

## A Trusted Advisor to the Healthcare System

### Who We Are

A leading healthcare technology company focused on creating a better, more efficient healthcare system.

From our interconnected position at the center of healthcare, we are uniquely suited to support policy makers working on complex issues for the healthcare system. Our solutions are designed to help improve clinical, financial, and care outcomes so that everyone in the healthcare system can thrive.

**15 Billion**

BILLING TRANSACTIONS ANNUALLY

**\$1.5 Trillion**

HEALTHCARE CLAIMS ANNUALLY

**1 Million**

PHYSICIANS

**125,000**

DENTISTS

**39,000**

PHARMACIES

**6,000**

HOSPITALS AND HEALTH SYSTEMS

**700**

LABORATORIES

**2,400**

PAYER CONNECTIONS

**1 in 3**

PATIENT RECORDS PASS THROUGH CHANGE HEALTHCARE SYSTEMS

### Key Areas of Policy Expertise



#### Interoperability and Data Impact

- FHIR-based API Marketplace and testing ground
- Privacy, security, and confidentiality of de-identified health data
- HIPAA modernization
- Advanced data access for research, including integration of COVID-19 and social determinants of health (SDoH) data



#### Enabling Value-Based Care

- Integration of Appropriate Use Criteria (AUC) into clinical workflow
- Standardized usage of electronic prior authorizations (ePAs)
- Innovative data and analytics supporting quality measurements and value-based payments



#### Promoting Consumer Engagement and Transparency

- Consumer access to and engagement with their personal health data
- Consumer-friendly, customized price and quality transparency
- Virtual care through telehealth connectivity
- Cost and quality data translated into actionable information



## Our Solutions

We offer clinical, financial, and patient engagement solutions to help create a stronger, more collaborative healthcare system. We collaborate with payers and providers to apply innovative data and analytics solutions and services to help improve clinical decision-making; simplify billing, collection, and payment processes; and enable a better patient experience.

- Our **provider solutions** help improve patient engagement with services for clinical decision support, clinical review, enterprise imaging workflow, patient experience, and value-based care enablement.

- Our **payer solutions help** enhance member engagement, improve quality outcomes, manage healthcare costs, and improve operational efficiency.
- Our **Change Healthcare Platform** leverages insights gleaned from our data and expertise to deliver innovative solutions that span the consumer healthcare journey and accelerate the transformation of the healthcare system.

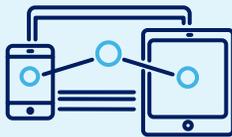
## Our Locations

We have development, service, and data operations centers in **30+ states**.

### Key Locations

- Nashville, TN (Headquarters)
- San Francisco, CA
- Atlanta, GA
- Boston, MA
- Chicago, IL
- Philadelphia, PA
- Minneapolis, MN

## Our Focus



### A Connected Healthcare Ecosystem

With our partners, we accelerate interoperability, helping reduce the time and effort needed to track down patients' medical records, and advance population and public health. Our Data Solutions group provides actionable insights that help payers, providers, pharmacies, research organizations, and others with use cases that help improve quality and reduce cost.



### Reducing the Costs of Healthcare

We are committed to helping our customers deliver better care and realize improved outcomes. We help payers and providers process clean claims, improve denial and appeals management, optimize revenue performance, improve payment accuracy, and facilitate value-based care.



### Improving Quality Outcomes

Payers, providers, and policymakers alike recognize the importance of the shift to value-based care. Through a combination of analytic tools and care coordination services, we help providers engage their patient populations to improve outcomes and enhance the patient experience, both in-person and virtually.



Insight. Innovation. Transformation.

### About Change Healthcare

Change Healthcare (nasdaq: CHNG) is a leading healthcare technology company that provides data and analytics-driven solutions to improve clinical, financial, and patient engagement outcomes in the U.S. healthcare system. We are a key catalyst of a value-based healthcare system, accelerating the journey toward improved lives and healthier communities.

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